

Configure the Android Client

I WOULD LIKE TO ...

Avaya Equinox[®] for Android integrates your Android smartphone and tablet with your Avaya IP Office[®] communications environment, delivering mobile voice & video VoIP calling, cellular call integration, rich conferencing, instant messaging, presence, visual voicemail, corporate directory access and enterprise call logs.

Download and install the software through the Play Store, then configure it according to the instructions below.

The following operating systems are supported by Avaya Equinox.

ANDROID	WINDOWS	MAC OSX	IOS
Android 4.4	Windows 7	MAC OS 10.10	iOS 10
Android 6.x	Windows 8.1	MAC OS 10.11	iOS 11
Android 7.x	Windows 10	MAC OS 10.12	
Android 8.0		MAC OS 10.13	

INSTALLING THE SOFTWARE

- On your Android device, open the Play Store and search for **Avaya**.
- Select **Avaya Equinox** from the list of matches and **Install** the app.



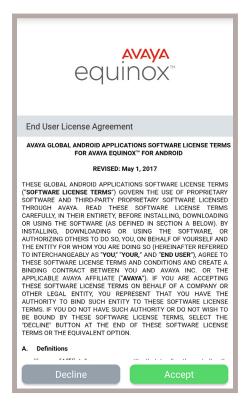
• Tap the Equinox icon to launch the program.



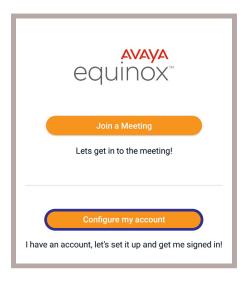
CONFIGURING THE ANDROID CLIENT

The first time you launch the program, you will need to configure the app to find your server and provide your login credentials. Subsequent logins will use this same information automatically.

 Launch the program. Review the End User License Agreement (EULA) and tap Accept when ready.



Choose Configure my account.

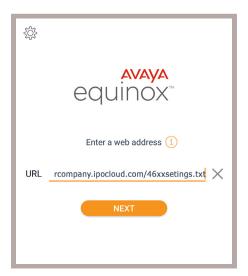


 At the email login screen, tap the Settings icon in the upper left and select Use A Web Address.



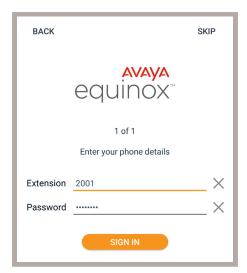
 Enter the Fully Qualified Domain Name (FQDN) of your IP Office server in the space provided, followed by /46xxsettings.txt. When ready, tap Next.
For example:

https://yourcompany.ipocloud.com/46xxsettings.txt



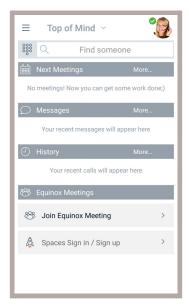
Note: You must include HTTPS:// as part of the web address.

• Type in your extension number and account password, then tap **Next** to login.



Note: Equinox will remember your credentials the next time you login. Simply launch the program from your desktop to connect.

• You have successfully configured your Equinox client.



• To logout, tap your profile picture and select **Sign Out**.

