

## Configure the Android Client

### I WOULD LIKE TO...

Avaya Equinox® for Android integrates your Android smartphone and tablet with your Avaya IP Office® communications environment, delivering mobile voice & video VoIP calling, cellular call integration, rich conferencing, instant messaging, presence, visual voicemail, corporate directory access and enterprise call logs.

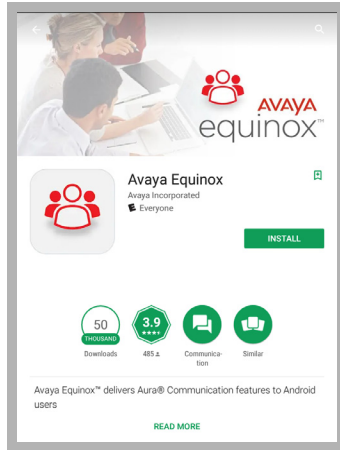
Download and install the software through the Play Store, then configure it according to the instructions below.

The following operating systems are supported by Avaya Equinox.

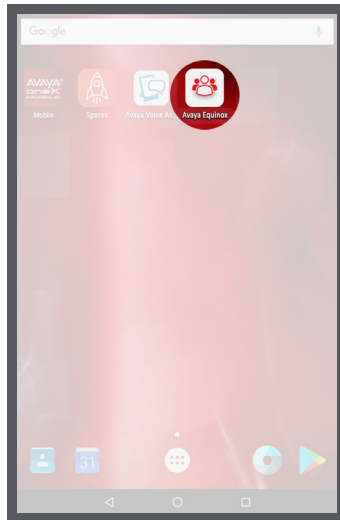
ANDROID	WINDOWS	MAC OSX	iOS
Android 4.4	Windows 7	MAC OS 10.10	iOS 10
Android 6.x	Windows 8.1	MAC OS 10.11	iOS 11
Android 7.x	Windows 10	MAC OS 10.12	
Android 8.0		MAC OS 10.13	

## INSTALLING THE SOFTWARE

- On your Android device, open the Play Store and search for **Avaya**.
- Select **Avaya Equinox** from the list of matches and **Install** the app.



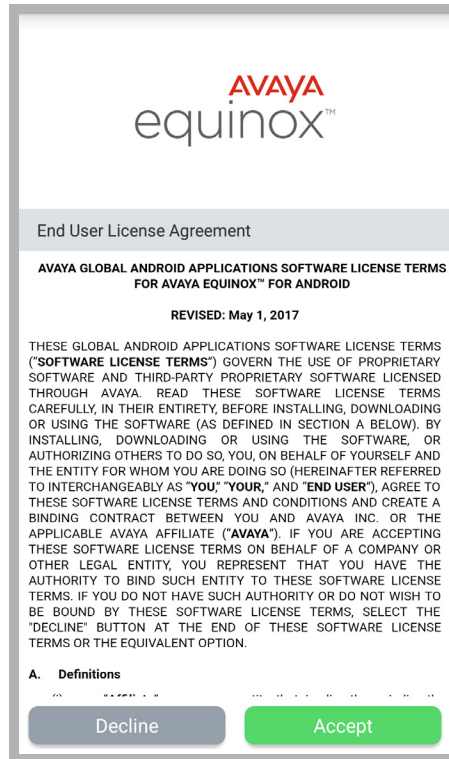
- Tap the Equinox icon to launch the program.



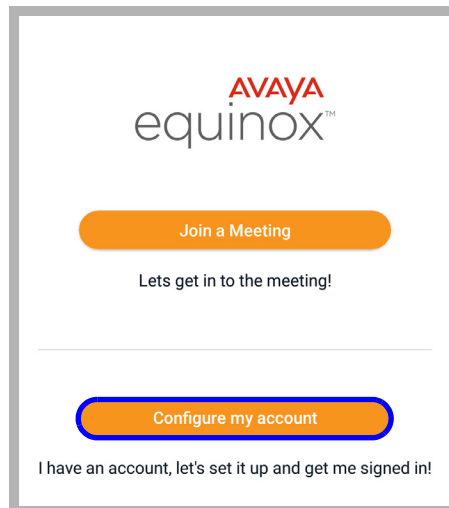
## CONFIGURING THE ANDROID CLIENT

The first time you launch the program, you will need to configure the app to find your server and provide your login credentials. Subsequent logins will use this same information automatically.

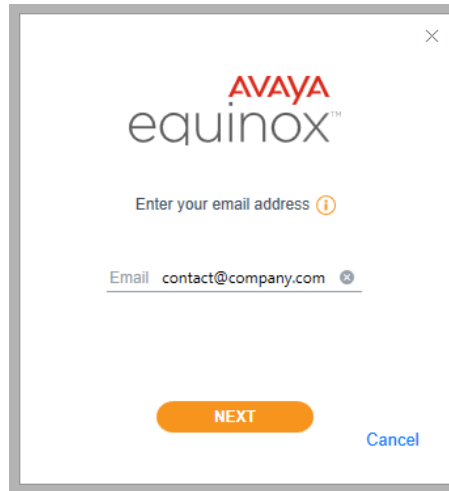
- Launch the program. Review the End User License Agreement (EULA) and tap **Accept** when ready.



- Choose **Configure my account**.



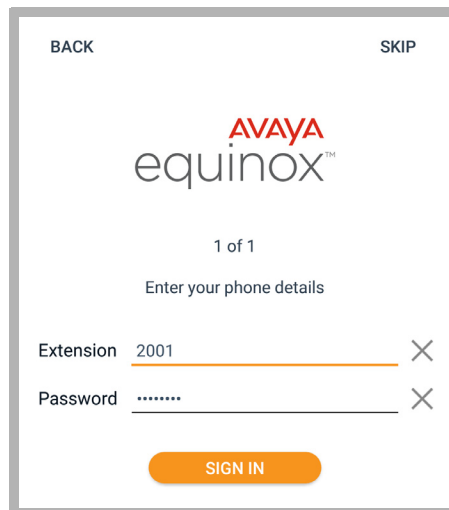
- Enter the email address associated with your account, then click **Next**.



The screenshot shows a mobile application window with the Avaya Equinox logo at the top. Below the logo, it says "Enter your email address" with an information icon. There is a text input field labeled "Email" containing the text "contact@company.com". At the bottom, there is an orange "NEXT" button and a blue "Cancel" link.

**Important:** Before proceeding, you **MUST** have already changed your password using the Self Administration portal. Using the password provided to you when the account was first created will not work.

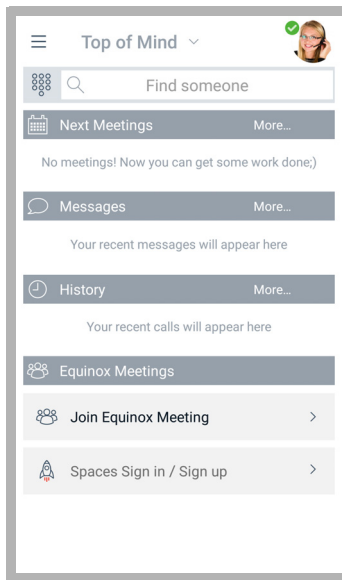
- Type in your extension number and account password, then tap **Next** to login.



The screenshot shows a mobile application window with the Avaya Equinox logo at the top. Below the logo, it says "1 of 1" and "Enter your phone details". There are two input fields: "Extension" with the value "2001" and "Password" with masked characters ".....". Both fields have a close icon (X) on the right. At the bottom, there is an orange "SIGN IN" button.

**Note:** Equinox will remember your credentials the next time you login. Simply launch the program from your desktop to connect.

- You have successfully configured your Equinox client.



- To logout, tap your profile picture and select **Sign Out**.

