

Configuring Equinox for iOS

I WOULD LIKE TO...

Avaya Equinox® for iOS integrates your iPhone and iPad devices with your Avaya IP Office® communications environment, delivering mobile voice & video VoIP calling, cellular call integration, rich conferencing, instant messaging, presence, visual voicemail, corporate directory access and enterprise call logs.

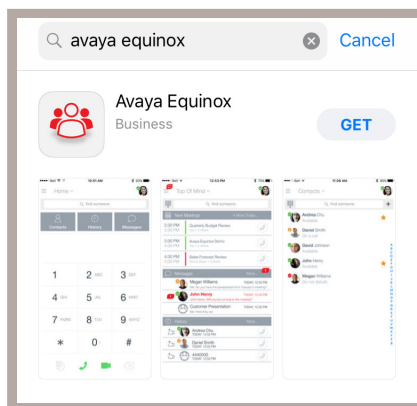
Download and install the software through the App Store, then configure it according to the instructions below.

The following operating systems are supported by Avaya Equinox.

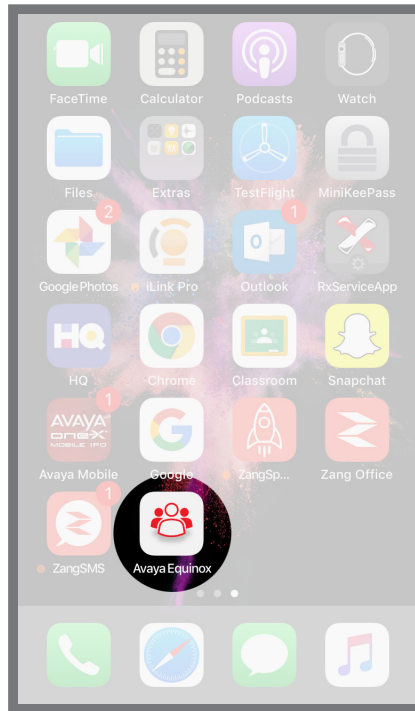
IOS	MAC OSX	WINDOWS	ANDROID
iOS 10	MAC OS 10.10	Windows 7	Android 4.4
iOS 11	MAC OS 10.11	Windows 8.1	Android 6.x
	MAC OS 10.12	Windows 10	Android 7.x
	MAC OS 10.13		Android 8.0

DOWNLOAD THE SOFTWARE

- On your Apple device, open the App Store and search for **Avaya**.
- Select **Avaya Equinox** from the list of matches and **Get** the app.



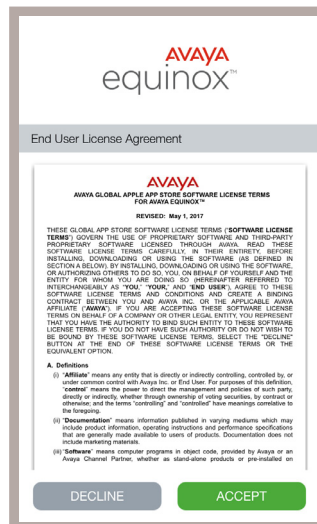
- Tap the Equinox icon to launch the program.



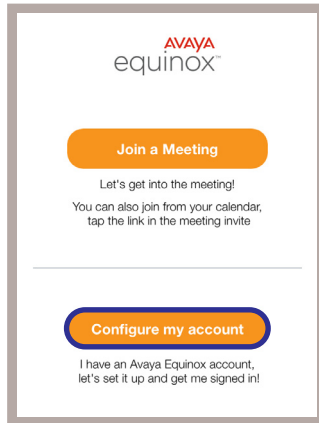
CONFIGURING THE iOS CLIENT

The first time you launch the program, you will need to configure the app to find your server and provide your login credentials. Subsequent logins will use this same information automatically.

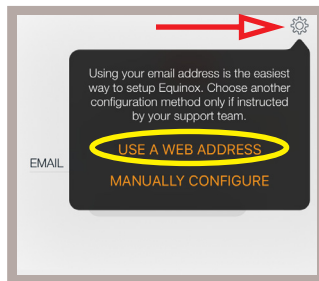
- Launch the program. Review the End User License Agreement (EULA) and tap **Accept** when ready.



- After the splash screen has closed, choose **Configure my account**.



- Tap the **Settings** icon in the upper right and choose **Use web address**.



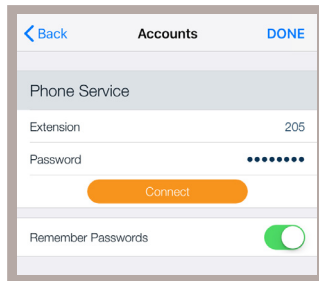
- Enter the Fully Qualified Domain Name (FQDN) of your IP Office server in the space provided, followed by **/46xxsettings.txt** . When ready, tap **Next**.
For example:

<https://yourcompany.ipocloud.com/46xxsettings.txt>



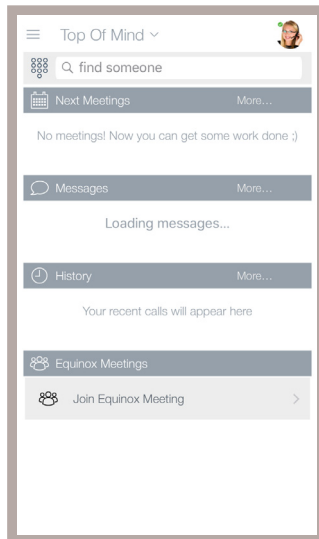
Note: You must include **HTTPS://** as part of the web address.

- Type in your extension number and account password, then tap **Connect** to login.



Note: Equinox will remember your credentials the next time you login. Simply launch the program from your desktop to connect.

- You have successfully configured your Equinox client.



- To logout, click your profile picture at the top of the screen and select **Sign Out**.

