

# AVAYA cloud IP office connections

## Avaya one-X Client for Android

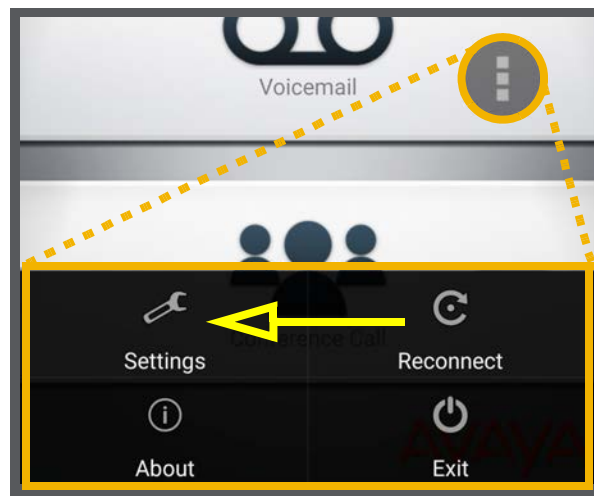
### WHAT TO DO

Connect your Cloud IP Office account to the Avaya one-X Mobile client for Android and start making calls in seconds!

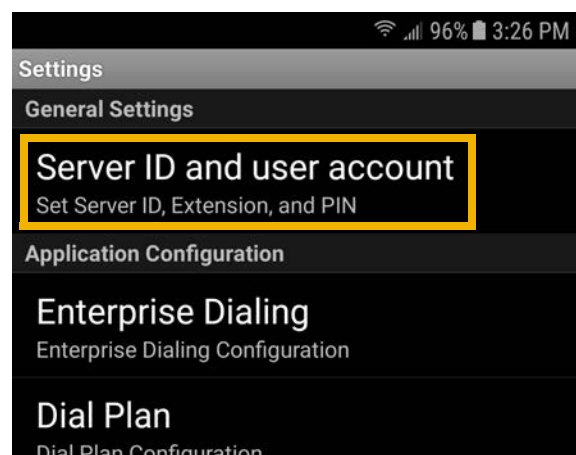
### HOW TO DO IT

Your administrator received an email with all of the connection details you will need. The email was titled **Your Avaya Cloud IP Office system is Ready**. All domain, server, username and password information is provided in this email.

- Install the Avaya one-X Mobile program from the Google Store. It's free!
- Launch one-X. The **Settings** screen should appear, or you can tap the menu icon and select **Settings**.



- Select **Server ID and user account**.



- Fill in the details shown here.

From the "Your Avaya Cloud IP Office system is Ready" email

**Your system information:**

Order ID 1a2b3c45678d901234efab56  
 Account Name Your Company Name Here Inc.  
 Host Name ipo-12345.ipo.ipo-cloud.com  
 User Portal <https://ipo-12345.ipo.ipo-cloud.com:7070/WebManagement/admin.html>  
 IP Address 123.234.0.1  
 Phone Number +1(905) 707-9700

**Your users login information chart:**

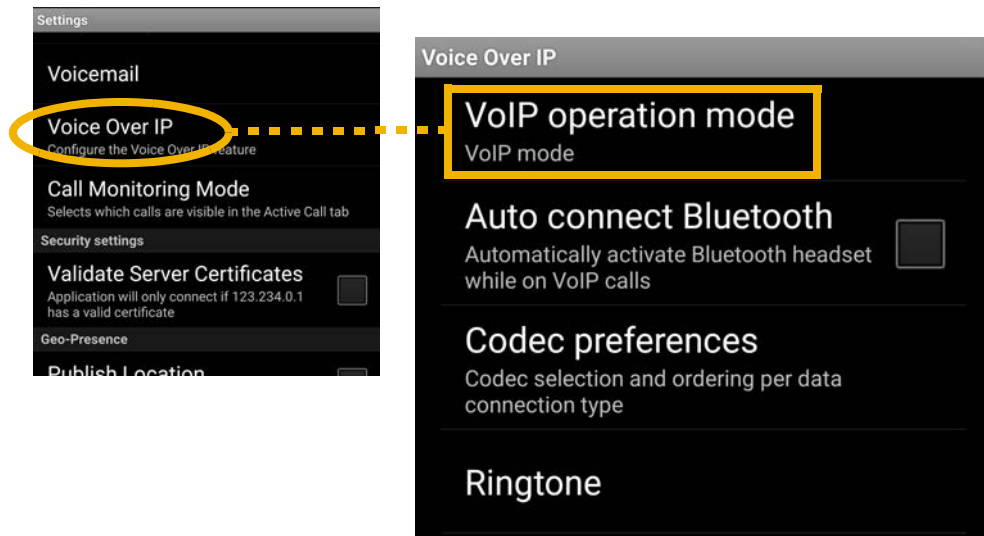
User Names	Extensions	Temp PIN	Temp Password	User Type
u200	200	123456	OpQrStUv	Basic
u201	201	987654	GhIjKlMn	Basic
u202	202	147852	yZAbCdEf	Standard
u203	203	369852	QrStUvWx	Standard
u204	204	741258	IjKlMnOp	Power
u205	205	963258	aBcDeFgH	Power

LOGIN CONFIGURATION †	
Server ID = IP Address	
User name = User Name for an extension	
Password = Temp Password for that user name / extension	

† These values are taken from the welcome **Your Avaya Cloud IP Office system is Ready** email received by the site administrator.

- When finished, tap **OK**.
- From the Settings menu, locate and disable **Validate Server Certificates**. Tap **Proceed** when prompted about certificates and security.

- From the Settings menu, select **Voice Over IP**, then tap **VoIP operation mode**.



- Enable **Always**, then return to the main screen.

