AVAYA
cloud IP office connections
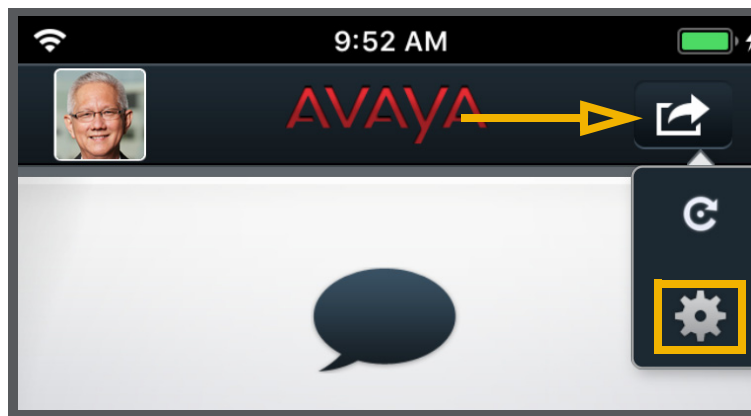
Avaya one-X Client for iOS

WHAT TO DO

Connect your Cloud IP Office account to the Avaya one-X Mobile client for iOS and start making calls in seconds!

HOW TO DO IT

Your administrator received an email with all of the connection details you will need. The email was titled **Your Avaya Cloud IP Office system is Ready**. All domain, server, username and password information is provided in this email.

- Install the Avaya one-X Mobile program from the App Store. It's free!
- Launch one-X. The **Settings** screen should appear, or you can tap the **Connection** icon and select **Settings**.

- Fill in the details shown here.

From the "Your Avaya Cloud IP Office system is Ready" email

LOGIN CONFIGURATION [†]		
Server ID = IP Address		
User Name = User Name for an extension		
Password = Temp Password for that user name / extension		
Under Security Settings, disable **Validate Server Certificates**		

[†] These values are taken from the welcome **Your Avaya Cloud IP Office system is Ready** email received by the site administrator.

- When finished, tap **Done**.
- Tap the Phone icon in the bottom right corner (the specific icon may vary).
- Enable **Place calls using VoIP** and tap **OK**.