

AVAYA cloud IP office connections

Avaya one-X Client for iOS

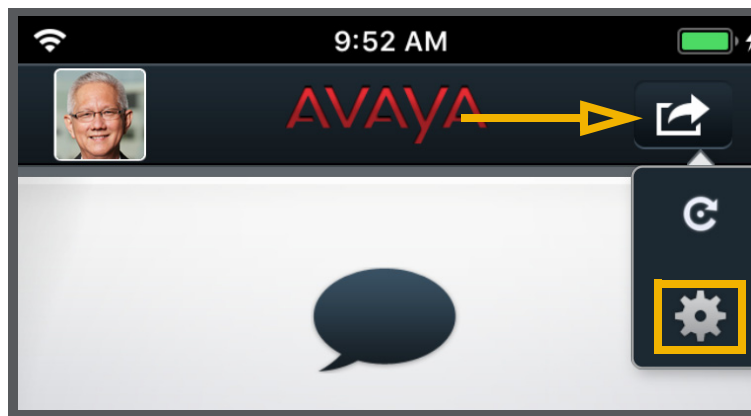
WHAT TO DO

Connect your Cloud IP Office account to the Avaya one-X Mobile client for iOS and start making calls in seconds!

HOW TO DO IT

Your administrator received an email with all of the connection details you will need. The email was titled **Your Avaya Cloud IP Office system is Ready**. All domain, server, username and password information is provided in this email.

- Install the Avaya one-X Mobile program from the App Store. It's free!
- Launch one-X. The **Settings** screen should appear, or you can tap the **Connection** icon and select **Settings**.



- Fill in the details shown here.

From the "Your Avaya Cloud IP Office system is Ready" email

Your system information:

Order ID 1a2b3c45678d901234efab56
 Account Name Your Company Name Here Inc.
 Host Name ipo-12345.ipo.ipo-cloud.com
 User Portal https://ipo-12345.ipo.ipo-cloud.com/7070/WebManagement/ipo-admin.html
 IP Address 123.234.0.1
 Phone Number +1(905) 707-9700

Your users login information chart:

User Names	Extensions	Temp PIN	Temp Password	User Type
u200	200	123456	OpQrStUv	Basic
u201	201	987654	GhijKlMn	Basic
u202	202	147852	yZAbCdEf	Standard
u203	203	369852	QrStUvWx	Standard
u204	204	741258	IjKlMnOp	Power
u205	205	963258	aBcDeFgH	Power

LOGIN CONFIGURATION †
Server ID = IP Address
User Name = User Name for an extension
Password = Temp Password for that user name / extension
Under Security Settings, disable Validate Server Certificates

† These values are taken from the welcome **Your Avaya Cloud IP Office system is Ready** email received by the site administrator.

- When finished, tap **Done**.
- Tap the Phone icon in the bottom right corner (the specific icon may vary).
- Enable **Place calls using VoIP** and tap **OK**.

Available

Home Contacts Messages Events Conference

Place calls using

VoIP

Call me back on...