


zang  office TM

Avaya Vantage Installation Guide



Zang Office: Avaya Vantage Installation Guide

Zang Office is a completely customizable cloud-based business phone service that's reliable, affordable and very simple to set up. Get every feature you need, including voicemail, call holding, transfer and forward, pickup, park, caller ID, fax, do not disturb, extension dialing and many more – all from any extension or any device.

This document covers the installation of the Zang Office Android application on the Avaya Vantage desktop telephone. Complete details on using the app can be found in the Zang Office documentation.

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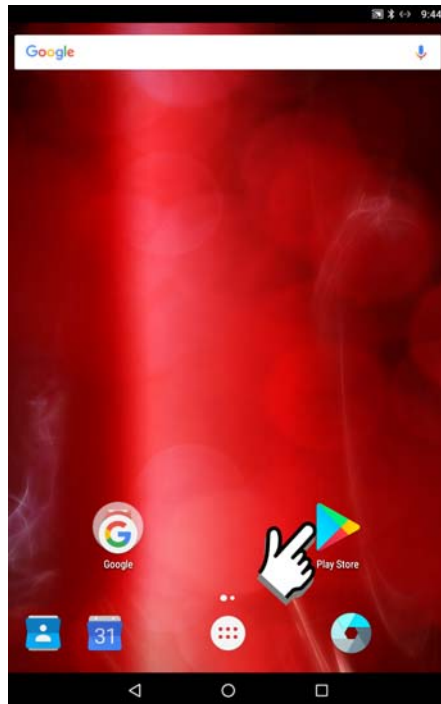
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Introduction

The Zang Office application for Android enables you to carry out everyday communications easily from your Android device. It allows you to make calls using VoIP, access your address book and team contacts. You can also create a list of your most frequently called contacts; your favorites.

This document covers the installation of the client on an Avaya Vantage™ desktop telephone. The Vantage telephone must be connected to your corporate network and it must have access to the Internet.

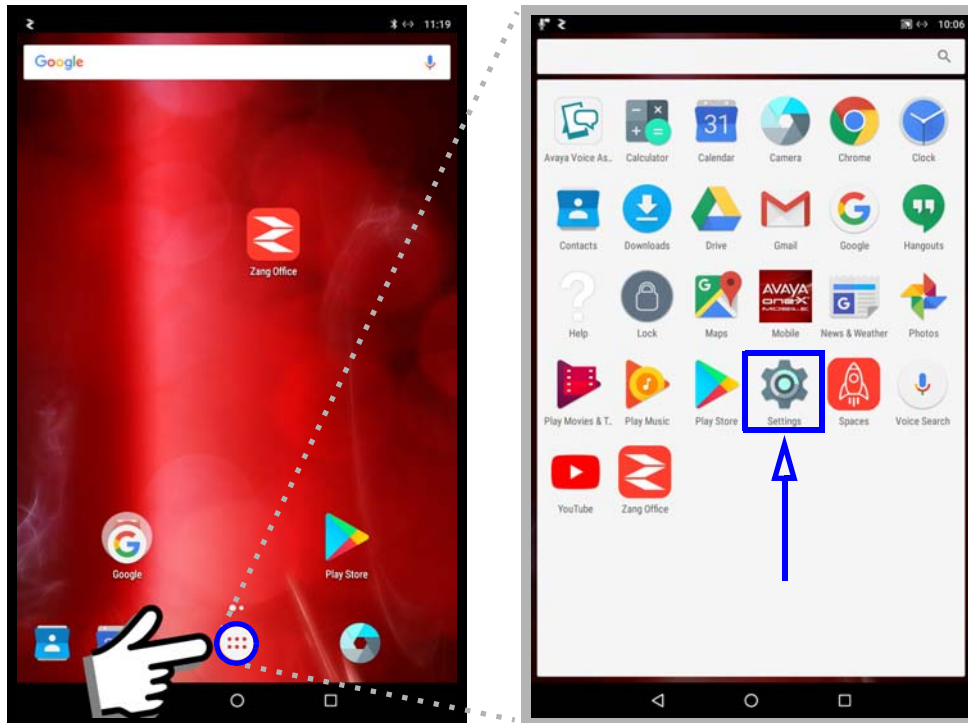


Setting the Time Zone

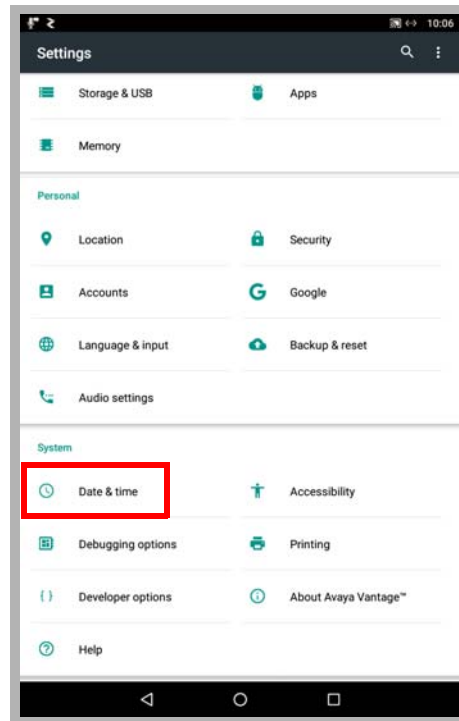
The Avaya Vantage telephone does not require the operator to set the time since the phone polls the Internet continually (using SNTP) to determine to correct time.

However, the telephone is not able to automatically determine what time zone you are currently in, so this must be configured by the user on the phone.

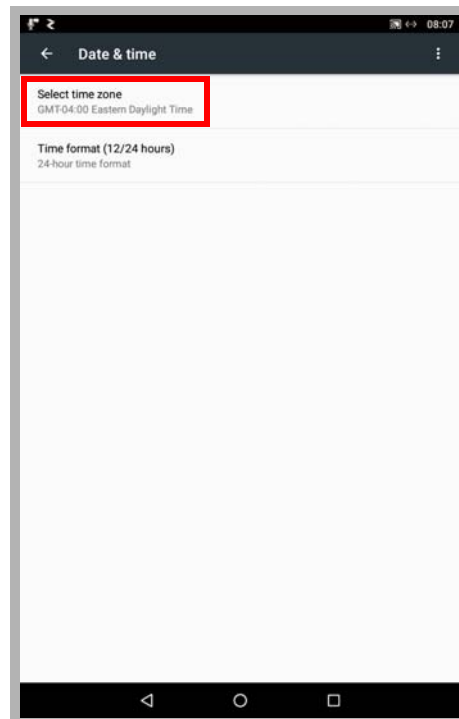
1. Once the phone has been connected and has booted up, go to **Settings**.



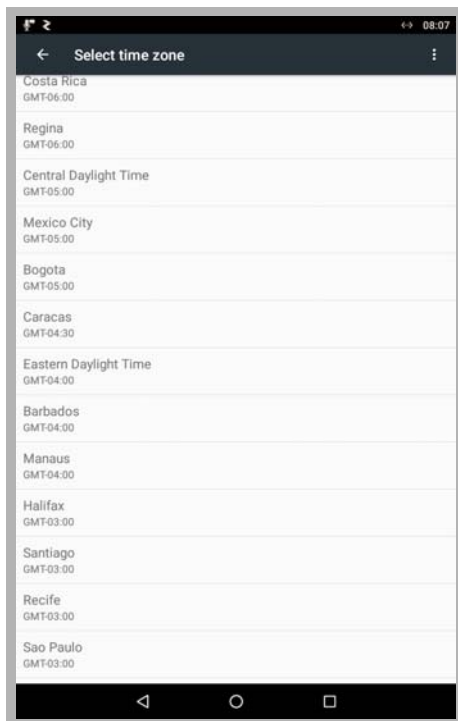
2. Scroll down to find **System**, then tap **Date & Time**.



3. Tap **Select Time Zone**.



4. From the list of options, scroll to find your time zone and tap it to select.



And you are done.

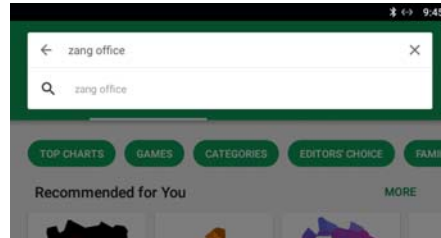
Note: From the **Date & Time** page, you can also specify if you want the time displayed in 12 hour (1:00 PM) or 24 hour (13:00) format.

Time format (12/24 hours)

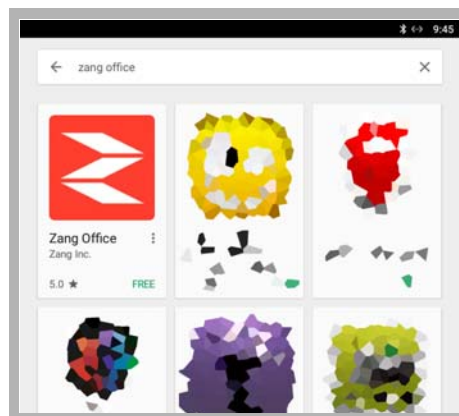
- 12-hour time format
- 24-hour time format
- Admin configured time format

Installing the App

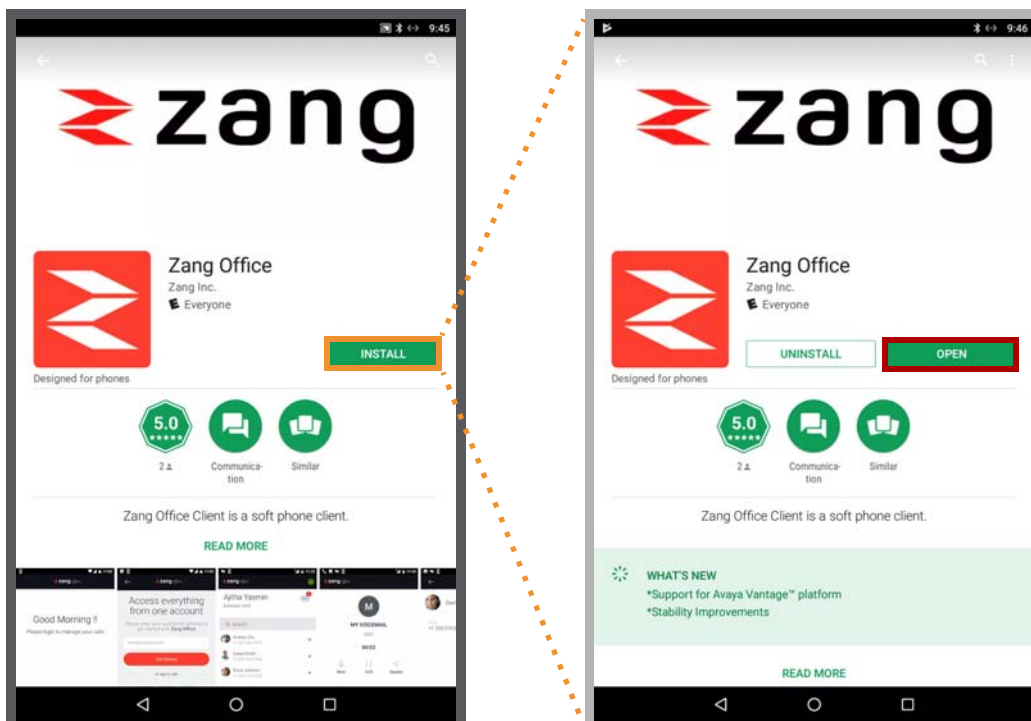
The Zang Office for the Avaya Vantage telephone is an Android app installed onto your device from the Playstore. Tap the **Playstore** icon on your phone. In the Search bar, enter **Zang Office**.



Tap **Zang Office** in the list apps.



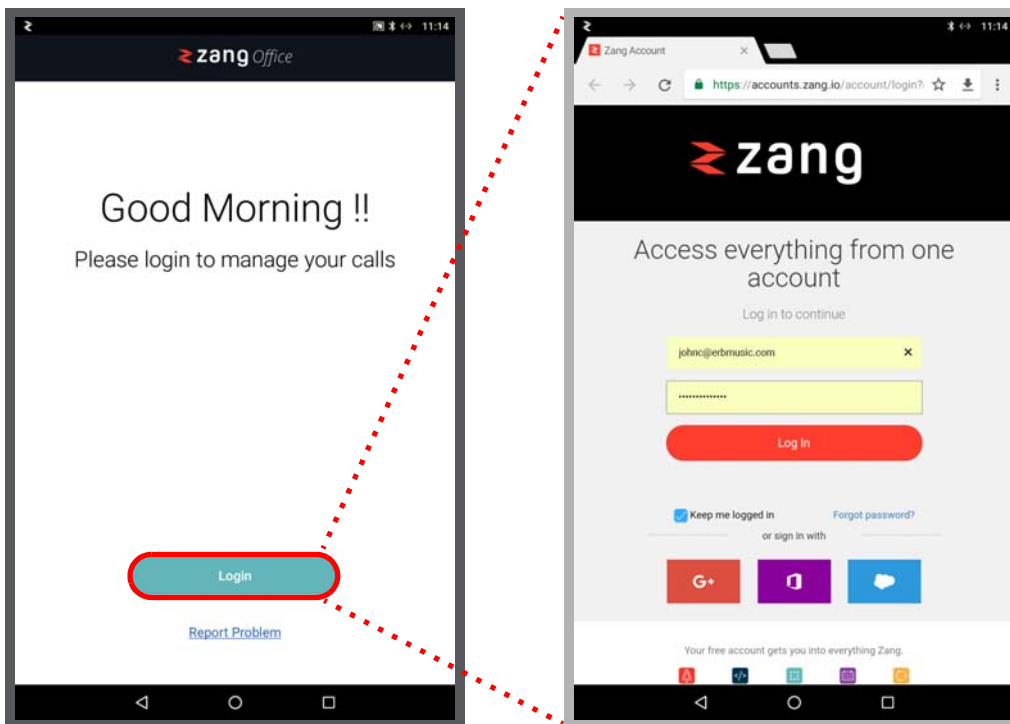
Tap **Install** and the application will be loaded onto your Android device. When finished, tap **Open** to launch the program.



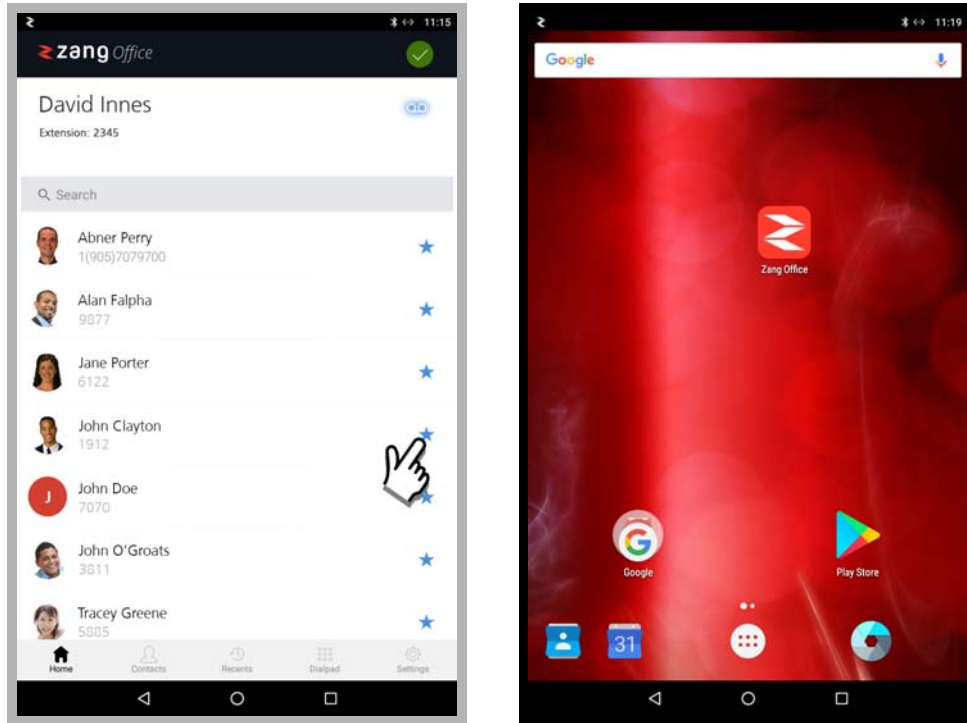
The first time you login, you will be prompted to accept the End-User License Agreement. Read through it and tap **Accept** when ready. Tap **Allow** at the prompts requesting access to your telephone features.



Tap **Login** and provide your credentials to the app. You can login using a Zang account, or with your Google, Salesforce or Office 365 account credentials. An appropriate account is required for each choice.



The application will launch to your **Home** page, and an icon has been added to your telephone desktop.



For complete details on using the app, please refer to the Zang Office Client Guide chapter on the Android Client on page 85.

Avaya Vantage Controls

